

## **TERMS AND CONDITIONS**

### DEPOSIT

There is a non-refundable \$250 deposit required in order to book a date and time. If a client does not pay a deposit there is no booking. If the client needs to cancel (see below cancellation policy) the booking at any time the deposit will not be refunded. If you have to reschedule, the previously paid deposit can be used towards the rescheduled date. Deposits are taken in consideration of our time and yours. Do not pay a deposit for a date and time that you are not sure if you are able to book.

### REMAINING BALANCE

Remaining bill balance will be physically collected the day of the booking, after the service is done. Remaining balance will only be collected from the host to prevent any miscommunication, under or over-payment. Separate payments are not accepted. Hosts are to deal with total bill payment and receiving payments from their guests on their own terms. We are not liable or responsible for any form of payment regarding bill balance or deposit.

### RESPONSIBILITIES AND RELATED COSTS

Client is solely responsible for all costs and/or deposits relating to service, as well as obtaining any necessary permissions and authorizations for service of the venue (if a venue is used). If a guest(s) does not show up or guests are added on the day of, we cannot promise any accommodation.

### CANCELLATION POLICY

If client needs to cancel the booking, the client must provide a written notice, via email, within three days of the original booking date. \$250 deposit is non-refundable.

### LATE CHARGE

If you and your guests are not ready by the scheduled start time, It is a \$50 charge for every ten minutes that we start late. We have shows scheduled throughout the day and we run on a very strict time schedule.

### GENERAL TERMS

Only items stated in the descriptions on the menu are included in the service.

We are only able to provide service with our own product.

Clients are able to add/remove orders up to three days prior to their booking date. We will do anything to ensure productive service and all guests are fed, but orders wished to be added three days or less to the date of the booking cannot be guaranteed.

### ALLERGIES AND INTOLERANCES

The host, as well as we must be made aware of any allergies and intolerances before placing any order for service. Guests with severe allergies or intolerances should be aware that although all due care is

taken, there is a risk of allergen ingredients still being present. Please note, any orders requested cannot be guaranteed as entirely allergen free and will be consumed at the guest's own risk.

#### SETUP FOR PARTIES

As our equipment is being used we have final decision in where set up for parties will be accommodated. Consideration of clients and guests are taken into account, but safety will come first in regards to set up.